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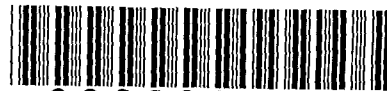
Arizona Corporation Commission
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JUL 24 2000

ARIZONA CORPORATION COMMISSION

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NOTICE



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BRIAN C. McNEIL
EXECUTIVE SECRETARY

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AZ CORP COMMISSION

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DOCUMENT CONTROL

TO: All Parties on the 271 Service List

FROM: Maureen A. Scott
Attorney, Legal Division

DOCKET NO. T-00000A-97-0238

DATE: July 24, 2000

SUBJECT: July 25-26, 2000 Workshop
Qwest Performance Assurance Plan

Attached is a copy of the agenda for the second Workshop on Qwest's Performance Assurance Plan for Arizona. The Workshop will be held on July 25-26, 2000 at the Commission's Offices located at **1300** West Washington Street, Phoenix, Arizona 85007. The Workshop will be conducted in the conference room located in the basement of the 1300 West Washington building.

The Workshop is scheduled to commence at 8:00 a.m. and conclude at 5:00 p.m. on both days. There will be a Court Reporter present who will transcribe the proceedings. For parties unable to attend the Workshop in person, there will be a conference bridge available. The call-in number is: (602) 542-9004. The State Conference Operator has asked us to inform parties who intend to participate telephonically, not to press any buttons on your phones after you dial in to the call, or you will preclude other parties from being able to obtain access.

We look forward to a very productive Workshop tomorrow. If you have any questions, please do not hesitate to contact me at (602) 542-6022.

MAS/mam

**Arizona Corporation Commission
Second Workshop on
QWEST'S QUALITY ASSURANCE PLAN
Docket No. T-00000A-97-0238
Tuesday & Wednesday, July 25 & 26, 2000**

AGENDA

Tuesday, July 25, 2000

8:00 – 8:15 Opening Remarks, Roll Call

8:15 – 9:15 Objectives of QWEST Performance Assurance Plan

- QWEST presentation
- CLEC responses
- Open discussion

9:15 – 10:15 Modes of Entry

- QWEST presentation
- CLEC responses
- Open discussion

10:15 – 10:30 Break

10:30 – 12:00 Modules (Changes, Weighting)

- QWEST presentation
- CLEC responses
- Open Discussion

12:00 – 1:30 Lunch Break

1:30 – 3:00 Measurements (for each module)

- QWEST presentation
- CLEC responses
- Open discussion

3:00 – 3:15 Break

3:30 – 5:00 Structure of Penalties (Occurrence, Caps [annual, monthly], Magnitude and Duration, Allocation or Payment Level per CLEC)

- QWEST presentation
- CLEC responses
- Open discussion

5:00 Adjourn

Wednesday, July 26, 2000

8:00 - 8:15 Opening Remarks, Roll Call

8:15 - 9:45 Weighting of Measurements

- QWEST presentation
- CLEC responses
- Open discussion

9:45 - 10:30 Confidence Levels

- QWEST presentation
- CLEC responses
- Open discussion

10:30 - 10:45 Break

10:45 - 12:00 Payment Issues (Billing Credits vs. Check, Payment to CLEC vs. to the State or the AUSF)

- QWEST presentation
- CLEC responses
- Open discussion

12:00 - 1:30 Lunch Break

1:30 - 3:30 Implementation Issues

- QWEST presentation
- CLEC responses
- Open discussion

3:30 - 3:45 Break

3:45 - 5:00 Return to Issues 1 through 9, as necessary.